



Jetstar Update

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Dear Valued Agent,

We would like to inform you of adjustments that are coming to change fees from 14 November 2024.

This change fee adjustment only applies to our Starter fare and Starter fare with Plus bundle. If your customers want greater flexibility, they can choose a Flex or Flex Plus bundle when booking which allows for fee-free changes.

- For new bookings made from 14 November 2024, our change fee will increase by \$10 for changes made inside 30 days of travel
- Change fee remains the same for changes made 30+ days in advance of departure, with exception of some routes in GDS
- Due to system limitations, GDS continues to have a fixed change fee regardless of how far in advance flights are changed¹
- Change fees continue to be applied per passenger, per flight when you change the date or the time of the flights

Flight	Change Fee (Domestic routes to/from 17 cities and 12 international routes)	Change Fee (Domestic routes to/from 17 cities and 12 international routes)	Change Fee (Domestic routes to/from 17 cities and 12 international routes)
Domestic flights to Australia	AUD \$60	AUD \$60	AUD \$60
Domestic flights to New Zealand	AUD \$70	AUD \$60	AUD \$70
Domestic flights to Asia	JPY \$6,000	JPY \$6,000	JPY \$6,000
International flights to Europe, Africa, Middle East, Oceania, Asia, and Australasia (17 cities)	AUD \$60 - AUD \$100 - AUD \$100 - AUD \$100 - AUD \$100	AUD \$60 - AUD \$60 - AUD \$100 - AUD \$100 - AUD \$100	AUD \$60 - AUD \$60 - AUD \$100 - AUD \$100 - AUD \$100
International flights to Europe, Africa, Middle East, Oceania, Asia, and Australasia (12 cities)	AUD \$60 - AUD \$60	AUD \$60 - AUD \$60	AUD \$60 - AUD \$60
International flights to Europe, Africa, Middle East, Oceania, Asia, and Australasia (17 cities)	USD \$70 - USD \$60 - USD \$70 - USD \$70 - USD \$70	USD \$60 - USD \$60 - USD \$100 - USD \$100 - USD \$100	USD \$70 - USD \$60 - USD \$100 - USD \$100 - USD \$100
International flights to Europe, Africa, Middle East, Oceania, Asia, and Australasia (12 cities)	JPY \$6,000	JPY \$6,000	JPY \$6,000

¹Please note that GDS bookings will not be affected by this adjustment at this time, and are subjected to the current change fee structure, but please note this is also subject to change.

For more information regarding Jetstar's fee and charges, please refer to our [Fees and Charges article](#).

Best wishes,

The Jetstar Sales Team

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