# Bundle of the Month – BUSINESS MAX

It's like a mini-VIP experience right from the start when you're seated on board Jetstar's Business Class, there's something special about being able to skip the lines and settle into that comfy seat first. Priority boarding can make all the difference, especially when you're ready to relax before take-off.

When purchasing a Business Max Bundle, your clients' holiday-mode will be ON from the second they walk in the airport, taking the time to relax in the lounge\* and utilising other perks that will make them wish for a longer flight.

Before take-off, your customers can sip some bubbles, choose their preferred meal and scroll through a range of movies and series that is regularly updated. Selfies for "the Gram" are a must to flex your experience from that comfy and wide leather seat.



Check out the full offering:

- Qantas Points and Status Credits, Qantas Business Rewards or Emirates Skywards Miles loyalty points for members of affiliated frequent flyer programs.
- No change fees for all changes, including origin and destination (fare difference applies)
- Flight cancellation refundable for a fee
- Lounge access at Qantas Club or partner lounges (where available)

#### Extra baggage

Both Business Class and Business Max Bundle have 30kg checked baggage allowance, and passengers can purchase an extra 10kg of checked baggage – taking your total baggage allowance up to 40kg.

Be sure to view the **terms and conditions** and **fare rules** applicable to your flight, before making your purchase.

To see our full range of bundles, inclusions & fare bundle T&C's, click here

For our GDS guide and fare bundle availability and inclusions, click here

\* Lounge access is **only** available to **Business Max** passengers

\*A separate handling fee applies for oversized items, see **Oversized baggage** for details.

\*Customers may be entitled to a refund, or an alternative flight under the Australian Consumer Law or Conditions of Carriage, in which case no fees apply.

## Lounge Access

Tying into our Bundle of the Month – the Business Max – below is some valuable information for your clients so they can access the lounges on the network.

Lounge access<sup>1</sup> is available for your Business Max passengers departing on international flights with a JQ, 3K or QF code receive access to partner lounges and Qantas Club lounge, where available. Access is available from when their check-in desk opens until when their flight starts boarding. Lounge access is not available on arrival at their destination, or when they have a connecting flight for which they have not purchased a Business Class fare with Max bundle<sup>2</sup>. Find out more about **Business Max passenger lounge access**.

AIRPORT	LOUNGE NAME AND LOCATION
Gold Coast Airport, Australia	Gold Coast Qantas Club directly – after domestic and international security screening
Melbourne International Airport, Australia	Qantas Melbourne International Business Lounge – Airside, Level 1, enter via departures concourse
Sydney International Airport, Australia	Sydney International Business Lounge – Airside, Level 3, enter via escalators
Denpasar International Airport, Bali, Indonesia	Premier Lounge – Take the lift from Level 3 to Mezzanine Level
Singapore Changi International Airport, Singapore	Qantas Singapore International Lounge – Airside, Terminal 1, turn left after Immigration, up escalators. Blossom Lounge – Level 2 Mezzanine, Departure/Transit Lounge, Terminal 4 Important: From 22 March 2023, Jetstar will operate from Terminal 4. Remember to allow sufficient time to arrive at the boarding gate.
Bangkok Suvarnabhumi International Airport, Thailand	New from 1 <sup>st</sup> October 2024: AF/KLM Lounge
Phuket International Airport, Thailand	The Coral Executive Lounge – 4th floor, international departures
Honolulu International Airport, Hawaii	Qantas International Business Lounge Lower Level, follow signs to Airline Lounges/Cultural Garden
Incheon International Airport, Seoul, South Korea	Oneworld lounge - Located in Terminal 1, near gate 28

Access to the following lounges is available for Business Max passengers:

<sup>1</sup> Lounge access and facilities are subject to availability and can change at any time

<sup>2</sup> Business Class passengers who have not purchased a Max bundle do not receive access to the lounges, unless the lounge is a Qantas Club lounge and the passenger is a Qantas Club member.

## **One-stop destinations from NZ**

New Zealand's unique geography can sometimes make travel a bit tricky. Here are some 1-stop destinations your clients can explore via Jetstar's hubs in Australia. With these options, your clients can easily plan their next adventure while enjoying the benefits of Jetstar's extensive network. Let them know that a quick getaway is not far away!

#### AUCKLAND TO DENPASAR (via Sydney):\*

A seasoned favourite for travellers from New Zealand, Bali is a paradise, worlds away from the hustle and bustle of Auckland. There are options for travellers from all walks of life with budgets ranging from backpacker to 5-star luxury. For travellers that want to switch off and yogi their time away to those who want to "Insta-capture" their entire holiday at all the

popular attractions. Bali is renowned for its culinary delights, thundering surf breaks, relaxing nature haunts and fascinating Hindu culture. There is nothing your clients can't do in Bali; limits are easily surpassed here.

#### AUCKLAND TO SEOUL (via Brisbane):

K-pop has done a lot for Seoul – but there is more to see in this city of sophistication. Your clients can also go back in time and take an easy train ride out to Bukchon Hanok Village to experience a traditional teahouse, in what is still a residential area. The street food scene, which is seen all over "the socials", is somewhere they will want to go to satisfy their tastebuds, they can also pick up some funky clothing and souvenirs at the famous markets the sprawl across the city. Known for some of the most cost effective and results effective skin clinics in the world, your clients can indulge in many a facial or body treatment, without breaking the bank. Don't forget the cable car up to the N Seoul Tower to give the best views in town.

#### CHRISTCHURCH TO PHUKET (via Melbourne):\*

Phuket is a vibrant destination that offers a little something for everyone. While the west coast's popular beaches like Patong, Surin, Kamala, Kata, and Karon are perfect for sunseekers and partygoers, there's so much more to explore. The stunning limestone formations of Phang Nga Bay are a must-see, ideal for those looking for a bit of adventure. For a taste of paradise, a boat trip to Phi Phi Island lets visitors immerse themselves in the tranguil beauty of island life.

Culture enthusiasts will appreciate the charm of Old Phuket Town, where heritage architecture and local markets provide a glimpse into the island's rich history. Whether your clients are seeking relaxation, adventure, or cultural experiences, Phuket has it all.

Baggage transfers and flight connections https://www.jetstar.com/nz/en/help/articles/baggage-transfers

\*Subject to government and regulatory approvals. All schedules subject to change, including last minute aircraft changes.

## **Discover Korea 2024**

Our fabulous and informative Claire Clark recently attended the Discover Korea 2024 event in both Sydney & Brisbane. She had an amazing time chatting to all the attendees about the Jetstar routes between SYD & BNE to Seoul (ICN). Did you know that JQ fly to ICN 4 x weekly from Sydney and 3 x weekly from Brissy? The home of K-Pop and kimchi is just a 10 hour hop away!

Congratulations to the lucky prize winners who will get to experience the wonders of Korea!



### Your new contact here at JETSTAR support Rosalind Dempsey

We have had a new addition to the team here at Jetstar... introducing Rosalind Dempsey who has recently joined the JQ Sales Team as our Sales Support Coordinator, a new and integral team member looking after various functions within the sales team supporting both the Australian and New Zealand teams.

If you're an agent and you've tried our Travel Agent Page, the Live Chat function or called our amazing team and you still can't seem to resolve your issue – then your next step is to contact Ros. <u>Rosalind.dempsey@jetstar.com</u>

Ros has come from a travel industry background having worked as a travel agent for the past 20+ years across Flight Centre among others most recently being a Business Leader for Flight Centre Business Travel. She's also a crazy Pies supporter, but don't hold that against her!!