

JETSTAR ASIA
Fly to Okinawa with Jetstar x Don Don Donki
Terms and Conditions

Acceptance of Terms and Conditions

1. These terms and conditions (“Terms and Conditions”) shall apply to the ‘Fly to Okinawa with Jetstar’ Lucky Draw event organised by Jetstar Airways Limited and DON DON DONKI.
2. By registering or taking part in this Lucky Draw, you agree to be bound by these Lucky Draw Terms and Conditions and the decisions of Jetstar Airways Limited and DON DON DONKI in connection with this Lucky Draw Qualifying Period.

Duration

The qualifying period to enter the lucky draw is from 29 September 2023 to 31 October 2023. Lucky Draw ends at 23:59hrs (SGT), 31 October 2023. Jetstar Airways Limited reserves the right to change the Lucky Draw Period.

Eligibility Criteria

3. Jetstar Airways Limited has the absolute discretion to determine the eligibility of the participants. Such determination shall be final and conclusive and Jetstar Airways Limited is not obliged to give any reason for its determination.
4. The Lucky Draw eligibility criteria is stated within the Jetstar Lucky Draw promotion page. Eligible Participants must be:
 - a) aged 18 years old or over (as of commencement date of Lucky Draw)
 - b) either a:
 - i. Singapore Citizen,
 - ii. Singapore permanent resident, or
 - iii. Singapore resident (with a valid employment pass or work permit);

And the information you provide for the Lucky Draw must match your personal identification details;

- c) subscribed to a Jetstar account to receive Jetmail or who have an existing Jetstar account;
 - d) become a member of DON DON DONKI membership account or have an existing Don DON DON DONKI membership account
5. Employees of Jetstar Airways Limited and its subsidiaries, DON DON DONKI and its subsidiaries, and any other persons involved in organising, promoting and/or conducting the Lucky Draw will not be eligible to participate. Immediate family members (spouses, children, parents, parents-in-law, and siblings) of persons who fall within the class of persons above will also not be eligible to participate in the Lucky Draw.

Entry into Lucky Draw Participation

6. Participants will be eligible to enter for one (1) chance in the Lucky Draw with every spend of SGD \$25 in a single receipt at any Don Don Donki stores in Singapore. The list of participating stores in the Lucky Draw is subject to change by Jetstar Airways Limited and Don Don Donki at their discretion without prior notice.
7. Jetstar Airways Limited has absolute discretion to disqualify any Eligible Participants that do not meet the criteria set out in these Terms and Conditions. Such determination is final and conclusive and without correspondence.

8. The Promoter is not responsible for any lost, late or misdirected entries.
9. The time of entry will be deemed to be the time the entry is received by the Promoter.

Drawing of entries

10. The draw will take place at 10:00 (GMT+8) on 6 November 2023 at 80 Airport Boulevard, #03-80, Changi Airport Terminal 1, Singapore 819642. The draw will be conducted by the Promoter.
11. The result of the draw is final and no correspondence will be entered into.

Prize

12. There will be fifteen (15) Lucky draw giveaway extended from 1 pair tickets to 15 single tickets giveaway ie 1 per Donki store. The maximum total prize pool value is SGD \$9,750, based on the recommended retail value and at the time printing.
13. Each individual prize includes:
 - i. A Jetstar Economy Starter Fare Return ticket from Singapore to Okinawa with 20kg checked baggage allowance each way for one (1) person.
 - ii. Stipulated travel dates by promoter:
 - 4 Jan 24 to 4 Feb 24
 - 13 Feb 24 to 7-Mar 24
 - 14 Mar 24 to 25-Apr 24
 - 23 Jun 24 to 6 Aug 24
 - i. The maximum total prize value of the individual flight and baggage add-on is capped at SGD \$650 (return), based on the recommended retail value at time of printing.
14. The prize includes GST and taxes included in the price of the ticket. Unless otherwise stated, the prize does not include travel insurance, passports, visas and meals not included in the price of the ticket, ground transportation, accommodation or any other costs of a personal nature. Compliance with any health or other government requirements is the responsibility of each prize-winner and companion. The Promoter makes no representation as to the safety, conditions or other issues that may exist at any destination. Prize travel is subject to Jetstar's General Conditions of Carriage.
15. Prize travel is subject to availability at the time of booking and prize travel is subject to availability of prize travel fares at the time of booking. The winners and their companions must travel together on all prize travel. Any prize travel must be taken with at least one (1) adult who is 18 years old or older.
16. Prize travel must be booked by at least 15 working days prior to the intended departure date. Prize travel must be completed by **7 August 2024**. There can be no changes to travel arrangements once tickets have been issued.
17. Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated. Prizes are not exchangeable or redeemable for cash or other goods or services. A prize cannot be transferred to any other person, unless agreed to by the Promoter. It is a condition of accepting a prize that the winner accept the conditions of use of that prize.
18. If the prize (or part of the prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.

Notification of the winner

19. The winners will be notified by email by 8 November 2023 within 2 (two) days after the draw and their names will be published on Jetstar and DON DON DONKI Instagram and Facebook pages on 13 November 2023 within 7 (seven) days after the draw.

Right of the Promoter to redraw

20. The Promoter reserves the right to redraw in the event of an entrant being unable to satisfy these promotion terms and conditions or forfeiting or not claiming a prize. For any prize that remains unclaimed at 23:59 (GMT+8) by 30 November 2023, a second draw will be conducted by the Promoter on 1 December 2023 at the same time and place as the original draw, subject to any written direction given under applicable law. Book by dates, travel by dates etc, will remain as per clauses 13 and 16 above.

Limitation of liability and variation of terms

21. If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions, the Promoter will not be liable for any failure to perform or delay in performing its obligations. The Promoter reserves the right (subject to any applicable law) to cancel, terminate or modify or suspend this promotion.
22. The Promoter, its related bodies corporate and their respective officers, employees, contractors and agents (Promotion Parties) will not be liable for any losses, damages, expenses, costs or personal injuries arising out of this promotion, the promotion of this promotion or the use of any prize, including but not limited to any breach of these terms and conditions, contract or tort (including negligence) and any other common law, equitable or statutory remedy (Damages) whatsoever, including but not limited to direct, indirect and consequential Damages, including Damages that cannot reasonably be considered to arise naturally and in the ordinary course of things, even if those Damages were in the contemplation of the Promotion Parties.
23. The exclusion of liability in clause paragraph 22 does not apply to limit or exclude liability:
 - a) for personal injury or death suffered or sustained in connection with the supply of goods or services which are supplied by the Promoter in the ordinary course of business. To remove doubt: third party goods or services, which other than in connection with this promotion, are in the normal course of business supplied by a third party unrelated to the Promotion Parties, are not supplied by the Promoter in the ordinary course of business; and the Promoter's Conditions of Carriage and general booking conditions (and any exclusions contained therein) apply despite any statement to the contrary in these terms and conditions; or
 - b) to the extent it is not permissible at law to limit or exclude liability in the manner contemplated in that clause (in which case that liability is limited to the maximum extent allowable by law).

Entry details and privacy

24. Entry details remain the property of the Promoter. The name and photograph of the winner may be used for promotional purposes by the Promoter, unless the winner otherwise notifies the Promoter at the time of accepting the prize.
25. Entry details remain the property of Jetstar Airways Limited. The name and photograph of the winner may be used for promotional purposes by Jetstar, unless the winner otherwise notifies Jetstar at the time of accepting the prize.
26. Eligible Entrants consent to Jetstar using personal information provided in connection with this promotion for the purposes of facilitating the conduct of the promotion and

awarding any prizes (including to third parties involved in the promotion and any applicable statutory authorities) and to conduct marketing activities.

27. Without limiting the foregoing, entrants' personal information provided in connection with this promotion will be handled in accordance with our Privacy Statement, visit www.jetstar.com/privacy to obtain a copy.

Tax Implications

28. The Promoter accepts no responsibility for any tax implications that may arise from accepting a prize. Independent financial advice should be sought.