
Jetstar consistent and reliable OTP

June offered another mixed bag of weather conditions. As temperatures dip and we move further into winter, morning fog, ice and at times lightning presented some challenging weather. However, throughout June, our domestic on-time performance was above average at **85%** across our Jet and Regional networks. Results below are for departures within 15 mins of schedule:

- 82.5% Jet (-2.9 points on May18)
- 87.1% Regional (-4.6 points on May18)

In line with this positive result, our customer satisfaction scores continued to deliver strong results in June on our domestic services.

Peak ski season has arrived

June marks the start of our peak ski season flying into Queenstown with up to 36 return flights a week from Melbourne, Sydney and Gold Coast, and 19 flights a week from Auckland and Wellington to New Zealand's snow capital.

Jetstar was the first airline to operate international after-dark flights to Queenstown, and June marks our second anniversary.



Nine years in New Zealand's domestic skies

Jetstar reaches another milestone as we celebrate nine years of domestic flying in New Zealand.

Since launching our first domestic routes between Auckland, Wellington, Christchurch and Queenstown in June 2009, Jetstar has flown more than 16 million domestic travellers around the country and now flies to 9 domestic ports.



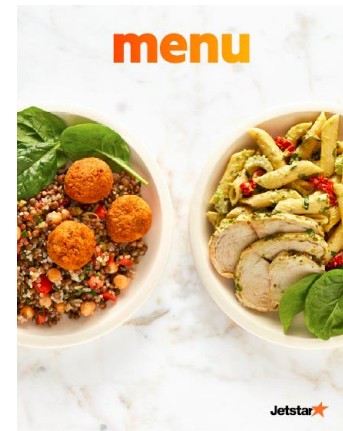
Jetstar on-board menu... more than a coffee & cookie

On our A320 fleet, the Jetstar food and drinks menu offers a wide range of hot and cold light meals, snacks and drinks.

Food isn't included with our Starter fares, but you can pre-purchase a meal or beverage on selected flights. Whilst you can purchase on board, we recommend you pre-purchase to get the meal of your choice.

Included in most of our fare bundles are food and drinks, in-flight food and beverage vouchers or an In-Flight Meal Deal. The exception is on our regional Q300 flights less than 45 minutes, where due to the short flight time, this service is not available.

For regional Q300 flights longer than 45 mins, and on short A320 WLG-CHC sectors, our Plus, Max and FlexiBiz bundle passengers receive a snack pack (which includes a drink), while Starter fare passengers can pre-purchase before they travel.



Jetstar Menu

Pre-Purchase

Jetstar accepts Visa, MasterCard, American Express, JCB, and Visa and Mastercard debit cards or a Qantas branded pre-paid travel card. There is no minimum spend or credit card fees for on board transactions.

Jetstar FlexiBiz Bundle



Our business-friendly FlexiBiz fares save you time and money and provide comfort and convenience when flying with Jetstar in New Zealand and across the Tasman. For only \$29 extra on domestic flights you benefit from:

- Additional carry-on allowance (up to 10kg – can be 2 pieces)
- Free upfront or standard seat selection
- \$10 inflight café voucher (to be used in-flight only from our [Jetstar Menu](#))
- Catch an earlier or later flight on the same day at no extra charge
- No fees for date, time or name changes
- Cancel your flight and get a credit voucher, valid for 36 months
- Qantas Frequent Flyer points on all Jetstar domestic flights

FlexiBiz from Jetstar – a lot more for a lot less when you're travelling for business.

Emirates Auckland-Bali-Dubai

Emirates' new Auckland-Bali-Dubai flight provides the only year-round non-stop daily service between Auckland and Bali, giving passengers an opportunity to visit and/or stop over in one of the most popular islands in Indonesia.



Jetstar domestic connections can be included in Emirates fares on this new service, Emirates' existing non-stop daily service between Auckland and Dubai and its current daily A380 service between Christchurch and Dubai via Sydney.

The airline will operate a 777-300ER on the Bali route, offering 8 seats in First, 42 seats in Business and 304 seats in Economy class, as well as 20 tonnes of cargo capacity.

Airport security changes in Australia and New Zealand

From 30 June 2018 in Australia and 01 July in Auckland, people travelling internationally will notice some changes to how they are screened. Passengers will be required to present all powders in their carry-on baggage separately for screening.

The policy of screening liquids, aerosols and gels will be updated to include powders with new regulations that will impact all passengers and crew. Inorganic powders such as sand, salt and certain types of talcum powder will not be allowed in hand luggage when over 350ml or 350 grams. There are no restrictions on organic powders such as baby formula.

Further details are available on the NZ Aviation Security Service [website](#) and the Australian Government's [website](#).

Did you know...?

Jetstar's five-pointed star is based on Epsilon Crucis, the smallest star in the Southern Cross constellation.

Jetstar dedicated industry support

- Web: [Jetstar Information Centre](#)
Live Chat: [Jetstar Live Chat](#)
Phone: 0800 284 510 (0800-2230 NZST)
Email: sales@jetstar.com

Live Chat will get you in touch with us fastest, but phone wait times are generally short. We attempt to reply to emails within 24 hours.