

# Jetstar Industry Update

March 2020



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## Need to contact us?

Take advantage of any one of our Jetstar dedicated industry support channels:

Web: [Jetstar Information Centre](#) Phone: 0800 284 510 (0800-2230 NZST)

Live Chat: [Jetstar Live Chat](#) Email: [sales@jetstar.com](mailto:sales@jetstar.com)

Live Chat will get you in touch with us fastest, but phone wait times are generally short. We attempt to reply to emails within 24 hours.

## Jetstar's on-time performance

In **March 2020**, our New Zealand domestic network delivered **90%** OTP - results are for departures within 15 minutes of schedule.

Due to the Covid-19 pandemic, and the temporary suspension of the New Zealand domestic operation from 28 March, Jetstar operated 836 domestic flights in New Zealand - 197 flights below our scheduled operation.

## Flying Start

# FLYING START

Jetstar launched the Flying Start Programme in December 2011 to help local New Zealand not-for-profit community groups and organisations fund projects that will enrich the lives of people in their local community. The grant is made up of \$15,000 worth of Jetstar travel and \$15,000 cash.

We are delighted to award the 26<sup>th</sup> Jetstar New Zealand Flying Start grant to [The StarJam Charitable Trust](#).



All over New Zealand, [StarJam](#) inspires young people (aged 6 to 25) with disabilities (our Jammers) to express themselves through music, dance, singing and performance.

Free weekly StarJam workshops, gigs and discos are a fun and exciting spaces for Jammers to grow in confidence, discover musical and performance talents and make lifelong friends.

From its inception 17 years ago, StarJam has grown steadily and successfully, now offering 43 workshops to 450 Jammers in 5 regions. The Jetstar Flying Start grant will support much needed expansion in 2020 into other regions of New Zealand.

Don't miss out - previous Jetstar NZ Industry Updates can be found [here](#)